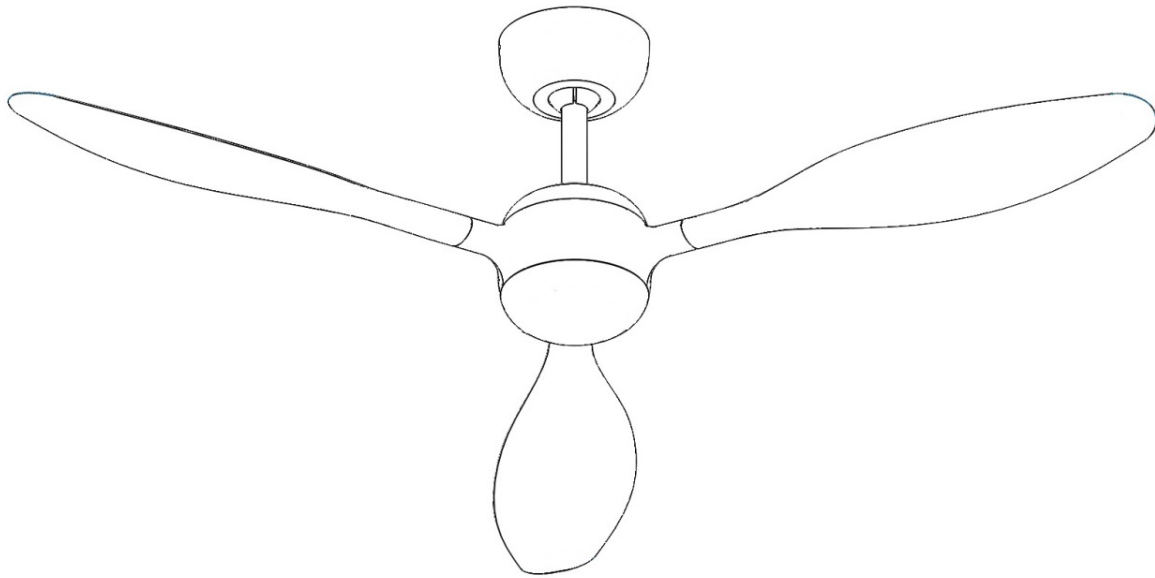




*SUPPLEMENTAL INSTRUCTION AND WARRANTY MANUAL*

WARRANTY INFORMATION APPLIES TO AUSTRALIA ONLY  
(If outside Australia then consult local supplier for their warranty terms))



**POWER OUTLETS OR FIXED WIRING  
MUST BE INSTALLED BY A LICENSED  
ELECTRICIAN**

TO PROTECT YOUR WARRANTY, PLEASE READ PAGE 2 OF THIS BOOKLET PRIOR  
TO THE INSTALLATION OF THIS PRODUCT.

**National Warranty Line**

**1300 360 280**

Monday to Friday from 9am to 5pm EST  
Only available within Australia

*Hunter Pacific International Pty Ltd, Building 8, 256 New Line Road, Dural NSW 2158 Australia  
ABN :18 063 521 666*



## **IMPORTANT INFORMATION READ PRIOR TO INSTALLATION**

1. Installer details and purchase receipts are essential for warranty claims and must be available upon demand. A page towards the back of this manual has been allocated to allow you to record these details.
2. Power outlets, switches and fixed wiring products must only be installed by persons who are appropriately licensed by the applicable State regulatory body. Therefore, to protect our repair personnel, on-site warranty claims will not be accepted if power outlets or fixed wiring has been performed by unlicensed persons.
3. Damage caused by incorrect installation, force-majeure, electrical surges, lightning, power grid fluctuations, water or by connection to stand alone alternative power supply sources (such as non-grid solar inverters, etc.) is not eligible for warranty repair.
4. When products are installed in a location requiring special access equipment (such as scaffolding or scissor lifts, etc) the cost of providing, installing and operating special access equipment must be borne by the site owner.

For safety, and to protect your warranty, the following must be taken into account when installing and operating the product(s):

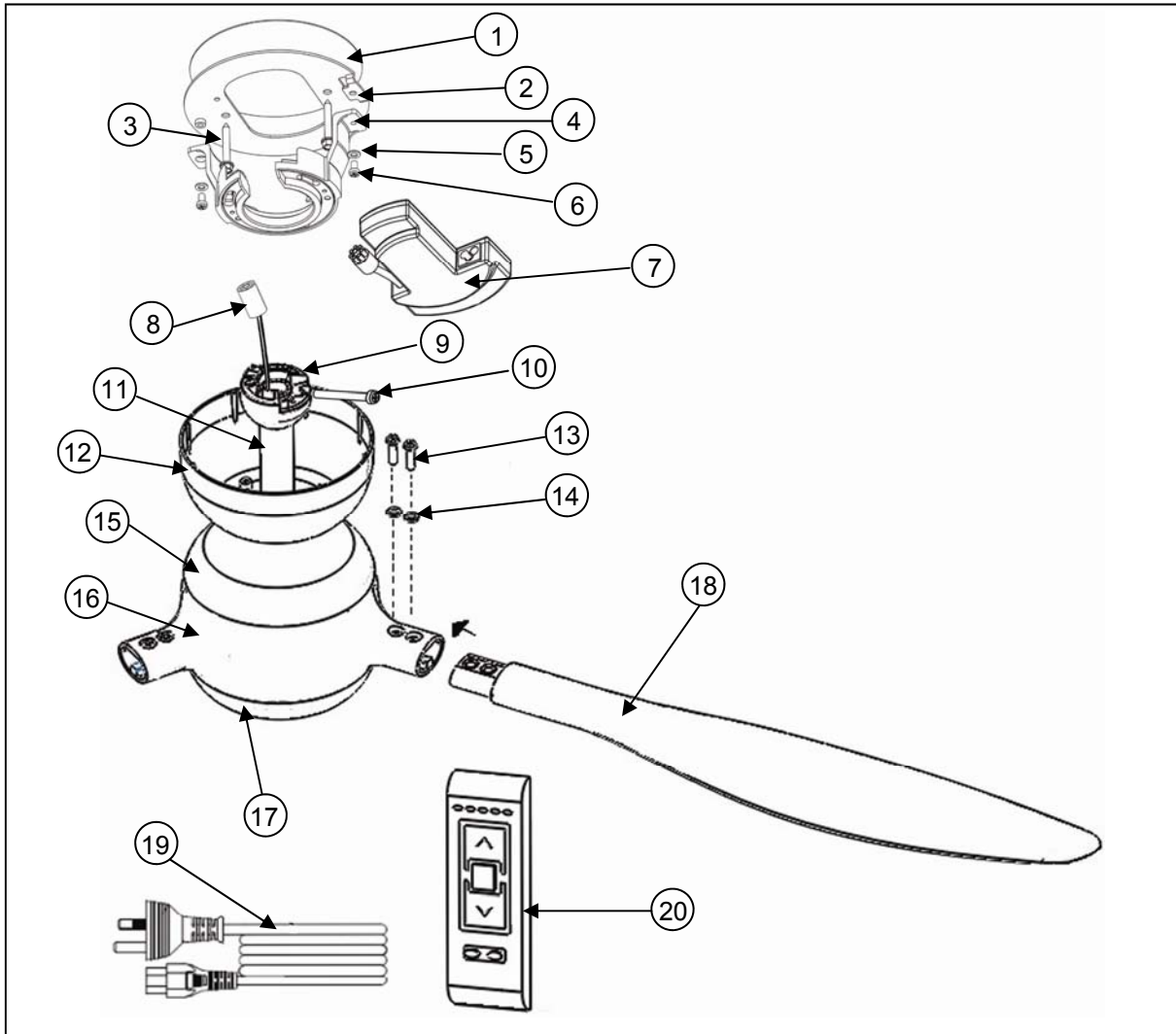
- |   |
|---|
| <ol style="list-style-type: none"><li>(a) <u>DO NOT USE WALL CONTROLLERS.</u> Other than a simple On/Off switch</li><li>(b) The power outlet must provide an earth.</li><li>(c) Mounting bracket must be firmly screwed to a solid structure such as a concrete ceiling, steel structure or timber framing. If additional bracing is added it must be firmly secured to the rafters and not left floating on the ceiling. Special mounts, such as T-hooks, are available for certain types of installation.</li><li>(d) After installation, fan blades must be at least 2.1 m (7 feet) above floor level.</li><li>(e) The use of these products by children and the infirm must be under supervision.</li></ol> |
|---|

### **ATTENTION ELECTRICIANS:**

This product must be installed using an ON/OFF wall switch to aid in Control Module programming and troubleshooting. If it is not possible to use a wall switch then the Control Module and Handsets must be checked before installation. To do so connect the Control Module to a standard GPO and verify the Control Module beeps when buttons are pressed on the hand piece. If not program the unit as per page 6.

**IF THERE ARE ANY PROBLEMS WITH THE PRODUCT AT TIME OF INSTALLATION THE INSTALLER MUST CONTACT THE WARRANTY HOT LINE NUMBER 1300 360 280 BEFORE LEAVING THE JOB SITE.**

### Parts List - Woody Ceiling Fan



**WOODY Ceiling Fan Parts List**

No.	Part	Quantity	No.	Part	Quantity
1	Silicone Pad	1	11	Down Rod (26mm Diameter)	1
2	Plate	1	12	Top Canopy	1
3	Wood Screw	2	13	Blade Screws	6
4	Hanger Bracket	1	14	Blade Screw Washers	6
5	Bracket Washer	2	15	Top Motor Cover	1
6	Bracket Screw	2	16	Central Band	1
7	Control Module	1	17	Bottom Motor Cover	1
8	Motor Plug	1	18	Blades	3
9	Ball Joint	1	19	IEC C5 AU 3 pin plug	1
10	Ball Joint Screw	1	20	Handset	1



**IMPORTANT INFORMATION**

The table below contains information that can help you quickly identify the product you are installing. If you have any difficulties installing our product, we recommend you to call our warranty line on 1300 360 280 for advice.

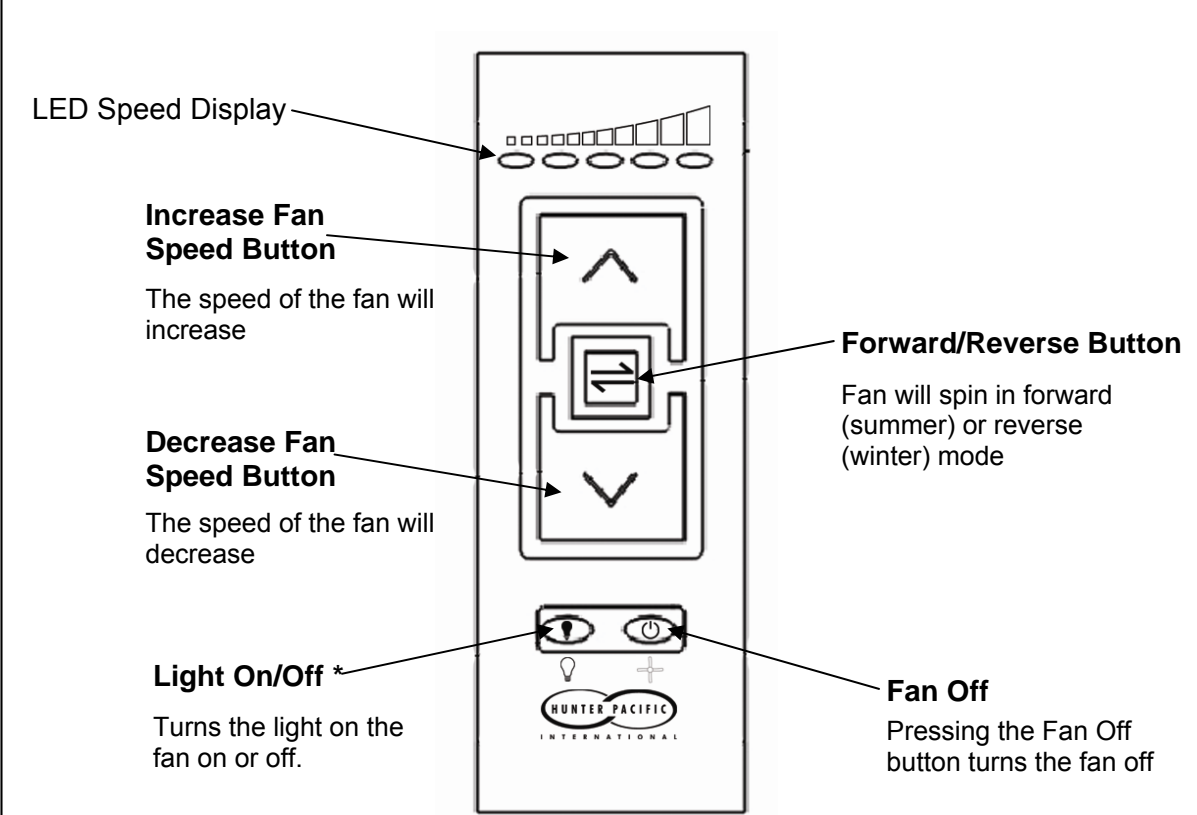
<b><u>Woody Ceiling Fans 132cm (52")</u></b>		
<b><u>CODE</u></b>	<b><u>FAN MODEL NAME</u></b>	<b><u>COLOUR</u></b>
800	WOODY CEILING FAN	White Motor & Blades
802	WOODY CEILING FAN	Brushed Aluminium Motor & Natural Timber Blades

<b><u>Woody Ceiling Fans 152cm (60")</u></b>		
<b><u>CODE</u></b>	<b><u>FAN MODEL NAME</u></b>	<b><u>COLOUR</u></b>
810	WOODY CEILING FAN	White Motor & Blades
812	WOODY CEILING FAN	Brushed Aluminium Motor & Natural Timber Blades



1. **Do not** attempt to operate the fan with any wall control. This fan operates using remote control only. Contact Hunter Pacific International for details. Any modification or attempt to directly wire the fan will void warranty unless those modifications are authorised.

## WOODY CEILING FAN HANDSET BUTTON EXPLANATION



**LED Speed Display**

**Increase Fan Speed Button**  
The speed of the fan will increase

**Decrease Fan Speed Button**  
The speed of the fan will decrease

**Light On/Off \***  
Turns the light on the fan on or off.

**Forward/Reverse Button**  
Fan will spin in forward (summer) or reverse (winter) mode

**Fan Off**  
Pressing the Fan Off button turns the fan off

To turn fan on press either **^** or **v** and the fan will start and settle on the speed it was last used. The fan may swing back and forth as it sense the present blade position.

The five LED lights on the remote control display the fans current speed. Low speed is indicated by the 1st LED on the left of the handset. High speed is shown by the 5th LED. A further press of the **^** after selecting high speed will enable Boost mode, shown by the 1st and 5th LED briefly illuminating.

Use REVERSE anytime to change direction. Depending on speed it may take a little while for the fan to stop and change direction.

\*Only applies to fans fitted with lights (Note: not all fans can be fitted with a light). Make sure the power is turned off at the isolating wall switch before changing light globes.



1. **Do not** attempt to operate the fan with any wall control. This fan operates using remote control only. Contact Hunter Pacific International for details. Any modification or attempt to directly wire the fan will void warranty unless those modifications are authorised.



## WOODY CEILING FAN CONTROL MODULE AND HANDSET PROGRAMMING



**MAKE SURE THE WALL SWITCH IS ON OR REMOTE CONTROL WILL NOT WORK**

### **Handset Battery Installation/Replacement**

Open the battery compartment by pushing the latch away from you. UNWRAP THE PLASTIC FROM AROUND NEW BATTERIES (if wrapped). Observe polarity and make sure battery sits properly in recess. Slide hatch back into place. Check red LEDs illuminate after pressing buttons.

### **How To Add a New or Replacement Handset**

The receiver can learn the identification code for a new handset using the following procedure:

- A. Turn OFF the MAINS POWER to the Control Module for 30 seconds.
- B. Turn ON the MAINS POWER.
- C. Within 3 minutes of turning the power ON press the  and  buttons simultaneously. The fan will beep when successfully programmed. Only one handset can be used with each fan, but the same handset can control multiple fans.

**IMPORTANT:** IF MULTIPLE FANS ARE CONNECTED TO THE SAME FINAL CIRCUIT OR FED FROM THE SAME POWER SWITCH THEN REMOVE THE CONTROL MODULE AND PLUG IT INTO A GPO/POWER POINT TO PROGRAM IT. OTHERWISE ALL FANS WILL OPERATE ONLY FROM THE NEW HANDSET

**NOTE:** THE MAINS POWER TO THE CONTROL MODULE MUST BE SWITCHED ON-OFF VIA AN EXTERNAL SWITCH TO PROGRAM. **NOT** THE BUTTONS ON THE HANDSET.

**SEE TERMS AND CONDITIONS OF WARRANTY. YOU WILL BE CHARGED A SERVICE FEE IF THE PRODUCT IS NOT DEFECTIVE OR IS DAMAGED BY POWER SURGES, LIGHTNING, WEATHER, MISUSE/ABUSE AND SIMILAR SITUATIONS. ALL INSTALLATION INSTRUCTIONS MUST BE FOLLOWED.**

**RE-PROGRAMMING HANDSETS IS NOT COVERED BY WARRANTY**



1. **Do not** attempt to operate the fan with any wall control. This fan operates using remote control only. Contact Hunter Pacific International for details. Any modification or attempt to directly wire the fan will void warranty unless those modifications are authorised.



### **USER MAINTAINABLE PARTS: IMPORTANT WARRANTY INFORMATION**

Unlike ceiling fans that are directly connected to the building wiring system, the Woody fan uses an appliance coupler (connector) that allows power to be safely disconnected from the control module (just like a computer or most TVs). The power to the fan must be turned off at the wall switch or circuit breaker. All parts (including the electronic control module) can then be easily changed by the user without specialist knowledge in the case of defect or damage.

An electrician or other repair personnel will not be ordinarily supplied to repair or replace in case of defects since the fan must be installed in a location accessible to the user for cleaning and general maintenance. All parts, other than fixed wiring, are user changeable.

All electronic devices are vulnerable to damage from surges. When ceiling fans are installed in a location requiring special access equipment (such as scaffolding or scissor lifts) the cost of providing such equipment must be borne by the site owner in case of maintenance and repair and such costs should be considered when deciding on fan placement.

**Signals (ripple control) sent through the power grid by the electricity supplier for the control of off peak devices may cause intermittent noises and do not occur as a result of a defect or fault in the fan and is not covered by warranty.**

### **Trouble Shooting Tips**

#### **Fan does not work**

- Check power switch at wall is turned on
- Check remote control handset battery is OK (LED on handset should glow when a button is pressed)
- Does Control Module in the fan's top canopy beep when a button is pressed? If not, check power is available.

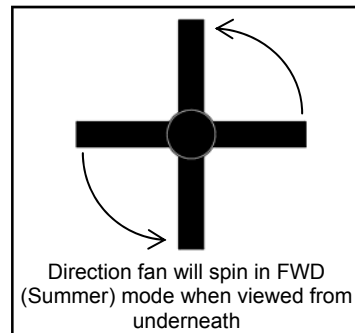
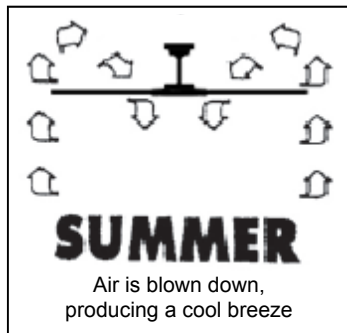
#### **Fan is wobbling**

- Check the ball joint slot is locked into the hanger bracket groove.
- Make sure blades are a matching set; the numbers on matching sets of blades should be identical with the numbers varying within 5 grams of each other.
- Check blade screws are tightened firmly (but do not use power tools)



1. **Do not** attempt to operate the fan with any wall control. This fan operates using remote control only. Contact Hunter Pacific International for details. Any modification or attempt to directly wire the fan will void warranty unless those modifications are authorised.

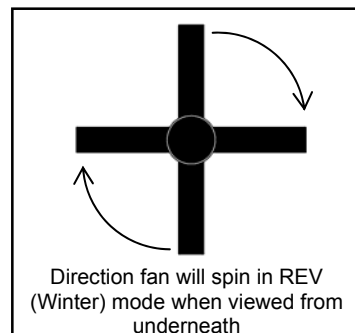
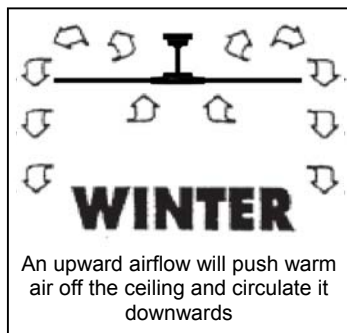
## FWD (Summer) and REV (Winter) Modes Explained



### FWD (Summer) Mode

Ceiling fans are an environmentally smart choice to assist with cooling and warming your home.

In FWD (Summer) mode your ceiling fan will push air down from the centre of the fan producing a cooling breeze.



### REV (Winter) Mode

In REV (Winter) mode your ceiling fan will spin the opposite direction. Air is drawn up the centre of the fan, and pushed along the ceiling to circulate down to the living areas.

The REV (Winter) mode can also be for air circulation in a poorly ventilated rooms.



1. **Do not** attempt to operate the fan with any wall control. This fan operates using remote control only. Contact Hunter Pacific International for details. Any modification or attempt to directly wire the fan will void warranty unless those modifications are authorised.





## General Maintenance

Changing Remote Batteries: - Batteries used in Handsets will weaken over time and should be replaced every 6 months. Batteries removed from the Handset should be disposed of properly and kept out of reach of children.



**NOTE: Always ensure fan is switched off at the wall switch or circuit breaker before cleaning or maintaining any ceiling fan or light fitting.**

Cleaning the Motor Housings: - Motor housings should be regularly cleaned to avoid build up of dust. Dust will attract moisture and hold condensation leading to corrosion. Use a soft damp (not wet) cloth to remove dust at least every three to four months.

**Blade and Blade Screws: - at least once per year blades and blade screws must be removed and checked for damage or corrosion. This is an important safety inspection. Replacement parts are readily available but not supplied under warranty.**

Cleaning the Blades: - Use a soft damp cloth to remove dirt from blades. Always dry blades after cleaning. Blades should not be left damp or wet as this will damage blade finish or cause corrosion or softening of the protective coating. Do not use solvent based cleaners but non-hydrocarbon based furniture polish is acceptable.

Always use soft cloths to clean blades and motor housings to avoid scratching metal finishes. Ideally your fan should be cleaned every 3 to 4 months. If removing blades for cleaning then do so for each fan separately, do not mix blades from different fans as this can upset the balance of the fan.

Normal Wear and Tear: - Ceiling fans travel enormous distances during normal operation. Air is abrasive and suspended dust, high humidity and other contamination will cause wear and tear of surfaces. Wearing away of paint, coatings or corrosion of blade leading edges is not covered by warranty.

The use of fans under roofed decks near swimming pools or coastal areas will require increased maintenance due to the presence of chlorides (such as air borne salt spray or from compounds in pool chemicals)

The temperatures in the peak of a pitched roof can easily exceed 60-70°C and when coupled with chlorides this will vastly increase maintenance requirements. Even indoors in coastal areas the influx of warm, sea air can accelerate the surface corrosion of metal parts. This can still happen a great many kilometres from the sea.

When humidity is high and temperature drops moisture condenses on metal surfaces such as ceiling fans. The layer of moisture can be almost microscopic but it will affect the surface by depositing a tiny layer of dissolved salts or airborne acidic compounds and thus eventually leading to corrosion if the product is not properly and regularly cleaned.

**LACK OF MAINTENANCE LEADING TO SURFACE CORROSION OR SIMILAR DAMAGE IS NOT COVERED BY WARRANTY.**



1. **Do not** attempt to operate the fan with any wall control. This fan operates using remote control only. Contact Hunter Pacific International for details. Any modification or attempt to directly wire the fan will void warranty unless those modifications are authorised.



Fill out the details below and keep this manual. You will need to present your product information, installing electricians license number and proof of purchase for warranty claims.

**CUSTOMER DETAILS**

Customer Name: \_\_\_\_\_  
Installation Site Address: \_\_\_\_\_

**INSTALLING ELECTRICIAN DETAILS**

Electrical company and Electrician Name: \_\_\_\_\_  
License No: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Mobile: \_\_\_\_\_  
Install Date: \_\_\_\_\_

Please to fill out the product and purchase details

<b><u>PRODUCT DETAILS</u></b>				
<b>Qty</b>	<b>Product Name</b>	<b>Install Area</b>	<b>Colour</b>	<b>Fan Sweep (i.e. 48", 52", 54" etc)</b>

<b><u>PURCHASE DETAILS</u></b>			
<b>Qty</b>	<b>Product Name</b>	<b>Purchase Place</b>	<b>Purchase Date</b>

**PLEASE RETAIN THE PURCHASE RECEIPT FOR WARRANTY CLAIMS**



1. **Do not** attempt to operate the fan with any wall control. This fan operates using remote control only. Contact Hunter Pacific International for details. Any modification or attempt to directly wire the fan will void warranty unless those modifications are authorised.



# WARRANTY TERMS

Applies in Australia Only  
(consult your supplier if not in AU)

## I N T E R N A T I O N A L

Warranty periods begin from the day of purchase from an authorised reseller or dealer. Warranty on builder supplied and installed fans commences when fans are delivered to the builder or contractor (which generally precedes hand over of the dwelling). Warranty periods are as follows:

- 2 years on customer replaceable electronic modules and components that fail due to defect in materials or workmanship (this excludes over-voltage and surge damage)
- 3 years on mechanical components that that fail due to defect in materials or workmanship (this excludes cosmetic issues and corrosion that occurs due to normal wear and tear).
- 5 years on motor windings and non-replaceable electrical parts.

This statement is required by the Australian Consumer Law 2010: *“Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.”*

Please note carefully - If the product is found to be free of defects or the product is not functioning properly as a result of faulty installation or lack of maintenance then Hunter Pacific International Pty Ltd or its service agent will charge a service fee to rectify the reported problem.

An electrician or other repair personnel will not ordinarily be dispatched to repair or replace parts of a Woody fan under warranty since the installation instructions state the fan must be installed in a location accessible for cleaning and general maintenance by the user.

Plus, unlike ceiling fans that are directly connected to the building wiring system, power can be safely disconnected from the control module (just like a computer or most TVs). After power to the fan is turned off at the wall switch or circuit breaker all parts (including the electronic control module) can then be easily changed by the user without specialist knowledge in the case of any defect or damage. Take this into account when locating the fan in a place that is difficult to access.

Damage caused by incorrect installation, force-majeure, electrical surges, lightning, power grid fluctuations, water or alternative power supply sources (such as solar inverters etc.) will not be covered by warranty. This warranty does not cover the product being incorrectly used, physically abused, accidentally damaged or not looked after as per the maintenance instructions.

This product warranty excludes to the maximum extent possible under law any liability for consequential loss or damages directly or indirectly resulting from a faulty ceiling fan or accessory product that is not installed or maintained according to the installation instructions. Following the instructions will minimize loss or damage. Signals sent through the power grid by the electricity supplier for the control of off peak devices may cause intermittent noises and do not occur as a result of a fault in the fan. Since there is no defect this is not covered by warranty.

When ceiling fans are installed in a location requiring special equipment (such as scaffolding or scissor lifts) the cost of providing such equipment must be borne by the site owner. When deciding on fan placement such costs should be taken into consideration.

**PLEASE RETAIN THE PURCHASE RECEIPT FOR WARRANTY CLAIMS**



1. **Do not** attempt to operate the fan with any wall control. This fan operates using remote control only. Contact Hunter Pacific International for details. Any modification or attempt to directly wire the fan will void warranty unless those modifications are authorised.

**THE**  
**WOOD** <sup>TM</sup>  
**CEILING FAN**



**I N T E R N A T I O N A L**

Hunter Pacific International Pty Ltd  
Head Office: Building 8, 256 New line Road,  
New Line Business Park, Dural, NSW, Australia.  
[www.hunterpacific.com.au](http://www.hunterpacific.com.au)  
ABN 18 063 521 666

**National Warranty Line: 1300 360 280**

Available Monday to Friday, from 9am to 5pm AEST.